

# Product Safety Recall



## SERENE BATHROOM HEATERS

*S2068 | S2069 | S207T*

Sold between Jan 2018 and December 2023

**Defect:** Overheating Fault

**Hazard:** Potential to catch fire

**What to do:** Check if your heater is a Serene model S2068, S2069 or S207T on the Product Identifiers section - you will find this information on the top side of the unit when mounted on the wall.

If you have this heater, stop using it right now.

If the heater is plugged into a wall socket, switch off the power at the socket, unplug it. Contact the Mico/PlaceMakers branch that you purchased it from to organise to return the heater for a remedy.

If the heater is wired directly into your house rather than plugged into a wall socket, you should contact Mico/PlaceMakers at the contact details provided to arrange remedial action.

**Contact details:** [heating@mico.co.nz](mailto:heating@mico.co.nz) | [heating@placemakers.co.nz](mailto:heating@placemakers.co.nz)

**New Zealand Importer/Distributor**

NZ Distribution LTD  
810 Great South Rd Penrose  
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09 525 9000

See [www.recalls.govt.nz](http://www.recalls.govt.nz) for  
other New Zealand consumer product recalls

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